

### **3C ICT SHARED SERVICE REVIEW**

- 4.2 The Panel discussed the 3C ICT Shared Service review at its meeting on 4th September 2024.
- 4.3 Following an enquiry from Councillor Wells, the Panel heard that an independent consultant had been utilised to identify 7 options and the Chief executives of the 3 Councils had collectively agreed the recommendation option within the report.
- 4.4 Councillor Martin requested that a report on Shared Service performance be brought annually to the Panel as had been the case previously. The Panel heard that the new arrangement would be implemented by September 2025 and would be reviewed annually to measure performance against agreed success criteria. The Panel were also assured that the governance arrangements were detailed within the appendix. Following a further question from Councillor Gleadow, the Panel were advised that the current shared services partnership arrangements were due to end in September 2025 and that the new agreement would be a 5 year extension.
- 4.5 In response to a question from Councillor Wells, the Panel heard that the new agreement would focus on satisfying the identified user needs and that project delivery would identify additional capabilities required in order to fulfil this. The Panel were assured that the review had regalanised and reenergised the service and that this process would be replicated into the future review of the shared legal service.
- 4.6 Following an enquiry from Councillor Cawley on alternative options should there be a dispute between partner Councils on the way forward, the Panel were assured that by developing the agreement across the 3 Councils the proposed recommendation and way forward had been thorough discussed and developed to ensure smooth progression.
- 4.7 The Panel heard, following a question from Councillor Gleadow, that Huntingdonshire were already the host employer for the shared service and that the employment liabilities were contained within the existing partnership agreement. The Panel were further assured that there was a mix of permanent and fixed term contract staff in line with employment terms across all three Councils.
- 4.8 In response to a question from Councillor Blackwell relating to the appointment of the CDIO, the Panel were assured that the recruitment would be by the Chief Executives of the 3 Councils.
- 4.9 Following the discussion, the Panel were informed that their comments would be added to the Cabinet report in order for an informed decision to be made on the report recommendations.